

**Illinois Commerce Commission**  
**Verizon Merger, Docket 98-0866, Condition 2**  
**OSS Measurement, Reporting, and Incentive Plan Collaborative**  
**Final Meeting Minutes From 8/2/2000**  
**Reviewed and Approved 8/28/2000**

The first collaborative was held on August 2, 2000 at Conference Room C of the ICC's headquarters in Springfield, Illinois. Following are minutes and action items from that meeting.

Mr. McClerren, ICC Staff, presided over the meeting

I. Introductions

- A. Staff, Verizon, CLECs, Other Parties
- B. Sign up sheet, with contact name, address, phone & e-mail address (included on ICC's web site)

II. Administrative Matters

- A. Meeting Procedures
  - 1. Subject Matter Experts (SMEs) participation recommended
  - 2. Discussions "off the record" until final positions are developed
  - 3. Final positions, decisions, agreements, disagreements, documents to be documented
  - 4. Business casual attire

III. Condition 2

Mr. McClerren read Condition 2 and discussed the purpose of the collaborative. Focusing on performance measures and remedy plans, the collaborative will also address any matters impeding competition - even if it is beyond that focus. Staff interprets that it is charged with facilitating competition in all Illinois exchanges.

IV. Verizon Presentation

Faye Raynor and Frank Flanagan, both of Verizon, discussed the status of Verizon performance measure efforts in other jurisdictions, primarily presenting events and documents related to efforts in California. In California, the following CLECs signed on to the most recent Joint Petitioners Settlement Agreement, ("JPSA"):

WorldCom, AT&T, Electric Lightwave, ICG, Sprint, Covad, Nextlink, and Time Warner.

The California JPSA's most recently filed version is dated 7/12/00, and the consensus of the Illinois collaborative was that it would be used as a starting point here. The JPSA can be found on the ICC's web site. It was made clear that the California document was not to be viewed as limiting - it would be revised or modified as necessary to meet the needs of CLECs providing service in Illinois.

Verizon also has performance measure stipulations in Hawaii, Indiana, Nevada, and North Carolina. There are efforts underway in Oregon, South Carolina, Ohio, Florida, Virginia, Washington, and Illinois.

#### A. California JPSA Overview

Faye Raynor provided an overview of the California JPSA, and her slides are attached. Faye indicated that the JPSA contains 9 OSS categories that included approximately 40 measures and 400 sub measures. She believed that number would increase. It was estimated that there was an 80-85% match between SBC/Ameritech Illinois performance measures and the California JPSA performance measures.

Regarding Verizon's performance on the 400 sub measures, Faye and Frank recalled that there was an earlier failure rate of approximately 20-25%, more than 90% of which were failures on benchmark measures. There have been no penalties paid to CLECs by GTE since none of the performance measure plans have finalized a remedy plan. The FCC nationwide maximum penalty cap up to \$1.162 billion, aggregated over three years, and amounts paid to CLECs or states as a result of their performance plans would deduct from the FCC cap. FCC remedy payments will be effective in April, 2001.

Faye also noted that the same OSS systems providing service to CLECs in California are being used in Illinois. She indicated that the customer service center for all former GTE CLEC customers was in Garland, Texas. It was her understanding that the current gateway being used was either EDI v8.0 or v9.0, and that there were 1,600 subscribers nationwide.

Within Illinois, there are approximately 2,700 Verizon access lines being resold by CLECs. It was not clear if those lines are limited to a Verizon affiliate, as it was learned during the merger case, or if it is some other CLEC.

#### B. California JPSA Verizon Exceptions

The California JPSA exceptions (Attachment E) will be discussed at the next collaborative.

C. Other Performance Measure Proceedings (FCC), Potential Impact

The impact of other proceedings will be discussed at the next collaborative.

V. Initial CLEC Concerns

Collaborative participants did not discuss initial concerns at this meeting. It was agreed that further review of the California JPSA would help CLECs understand what initial concerns should be brought to this collaborative. Participants were encouraged to review "Attachment E," which shows continued areas of disagreement in the JPSA.

Mr. McClerren encouraged Verizon representatives to facilitate CLEC entry to the Illinois jurisdiction, even if it meant helping CLECs contact Verizon service representatives directly rather than sending them to a web site.

It was unclear what the listing of interconnection agreements on the web site meant to CLECs. Mr. McClerren promised to find out if CLECs would be able to take portions of interconnection agreements ("i.e., cherry picking") or if they were limited to an entire contract.

VI. Proposed Penalty Mechanisms.

Mr. McClerren noted that, since there has not been a remedy plan agreed to and implemented in any other former GTE territories, this would likely be a very contentious area that may result in a formal proceeding. It will need to be addressed as soon as possible.

VII. Set interim dates, as well as September meeting dates.

The next meeting dates and times are August 28, from 1:30 to 4:30, and August 29, from 9:00 to 3:00.